

# FIRST BRISTOL

## FEDERAL CREDIT UNION

Membership Account Transition To



A Quick Guide To Your Account Transition

For additional information  
please scan this QR code:



Or visit: [www.nutmegstatefcu.org/first-bristol-merger](http://www.nutmegstatefcu.org/first-bristol-merger)

## FRIDAY, JANUARY 17, 2025

- First Bristol telephone, online and mobile banking will be unavailable beginning at 5:00pm.

## SATURDAY, JANUARY 18 - MONDAY, JANUARY 20, 2025

- First Bristol branches will be closed on Saturday as well as Monday for the Martin Luther King Jr. holiday.
- First Bristol telephone, online and mobile banking will be unavailable.
- Your First Bristol debit cards will continue to work at ATMs and retail locations throughout the weekend.
- Please plan ahead should you require additional access to funds throughout the weekend.
- Balances at the ATM will not be available over the weekend. Please be sure to check your available balance prior to **5:00pm** on **Friday, January 17, 2025**. ATM balances will update after our system integration is complete on **Tuesday, January 21, 2025**.

## TUESDAY, JANUARY 21, 2025

*You are now a member of Nutmeg State Financial Credit Union and can begin doing the following:*

- Conduct your transactions at any Nutmeg branch throughout Connecticut.
  - Please visit [www.nutmegstatefcu.org/branch-hours-locations](http://www.nutmegstatefcu.org/branch-hours-locations) for a complete list of your new branch locations.
- Activate and begin using your new Nutmeg Debit Mastercard®.
  - You now have access to over 30,000+ Fee-Free ATMs nationwide through the Co-Op Network.
- Enroll in Nutmeg's Online Banking (e-Banking) for desktop and mobile services.



## ACCOUNT TRANSITION

On **Tuesday, January, 21, 2025** your accounts will automatically transition to an equivalent Nutmeg account. Your checking account will transition to a **More-Than-Free Checking Account**.

Scan this QR code or visit  
[www.nutmegstatefcu.org/bank/checking](http://www.nutmegstatefcu.org/bank/checking)  
to see all the great new features your  
More-Than-Free Checking has to offer.





## MEMBER AND ACCOUNT NUMBERS

All your accounts will now be linked to your Nutmeg Member Number.

- Your Nutmeg Member Number is your First Bristol Member Number preceded with 01935.
  - See example below. If you don't know your First Bristol Member Number, a Member Service Specialist can assist you over the phone or at a branch location.
- Your Account Numbers will not change.



## DEBIT CARDS

You will receive your new Nutmeg Debit Mastercard® by early **January 2025**. Details for activation and use will be included with your new card. Please contact us if you do not receive your new card by this date.

### IMPORTANT

- **Once you have activated your new Nutmeg Debit Mastercard®, you will need to reestablish any automatic payments you had set up with your First Bristol Visa® Debit Card.**



## CHECKS

You can continue using your First Bristol checks until you run out and need to re-order. Please call or stop by any Nutmeg branch to re-order checks.



## ACCOUNT STATEMENTS | TRANSACTION HISTORY

First Bristol account history for the past 24 months will be available through e-Banking or mobile banking. To access this information, you must enroll in e-Banking. First Bristol e-Statements for the last 12 months will be available through e-Banking upon e-Statement registration.

You will receive two statements for January 2025: A First Bristol mid-month statement as of January 17, 2025, and another statement from Nutmeg with a month-end date of January 31, 2025.



## DIRECT DEPOSITS, AUTOMATIC PAYMENTS & TRANSFERS

- All existing direct deposits & automatic payments from your accounts through ACH will continue to be processed without interruption.
- Automatic transfers that you have already set up between your First Bristol accounts will continue to process without interruption.
- All recurring transfers you have set up through Online Banking will continue to process as long as you have enrolled in Nutmeg's e-Banking.
  - Please enroll in e-Banking beginning **January 21, 2025**, to ensure your transfers continue to process without interruption.
  - We recommend you make a copy of your list of transfers prior to **January 17, 2025**, for your records.

### IMPORTANT:

- Any automatic payments set up with your First Bristol Visa® Debit Card will need to be reestablished using your new Nutmeg Debit Mastercard®.



## ONLINE & MOBILE BANKING

First Bristol online banking will shut down on **Friday, January 17, 2025 at 5pm**. You will need to re-enroll in Nutmeg e-Banking beginning **Tuesday, January 21, 2025**. Once you sign up for e-Banking you can download the Nutmeg Mobile Banking App from the Apple App Store or Google Play Store.

Scan for detailed instructions on how to enroll in e-Banking and Mobile Banking.  
Or visit:  
[www.nutmegstatefcu.org/first-bristol-merger](http://www.nutmegstatefcu.org/first-bristol-merger)



Desktop Instructions



Mobile Instructions



## BILL PAY

Your existing First Bristol Bill Pay will continue to process payments through **Friday, January 17, 2025**. **Any payments scheduled after this date will be processed through Nutmeg's e-Pay service.**

### IMPORTANT:

- **Beginning Tuesday, January 21, 2025, you must register for Nutmeg's e-Pay service to ensure your payments will continue to be processed.**
- Your current First Bristol Bill Pay payee list will automatically transfer to Nutmeg's e-Pay service.
- We recommend that you make a copy of your list of payees prior to **Monday, January 13, 2025**, as you will not be able to access Bill Pay after this date.



## YOUR LOANS

The rates and terms of your loans will not change, and your loan number will remain the same. Automatic loan payment transfers from your accounts will continue to be processed, and you don't need to make any changes.

Payments can easily be made through e-Banking or mobile banking. If you would prefer to pay by mail, please make your check payable to "Nutmeg State FCU", include your loan number on your check, and send to:

**Nutmeg State Financial Credit Union**

**P.O. Box 66**

**Rocky Hill, CT 06067**



## MORTGAGES

The rates and terms of your mortgage loan will not change and your mortgage account number will remain the same. **Please note: Automatic mortgage loan payments will now be processed on the first of the month, instead of the 15th of the month.**



## IRA ACCOUNTS

There will be no changes to your IRA account, however, you will receive a notification of Custodian change to Nutmeg State Financial Credit Union.



## SAFETY DEPOSIT BOXES

There will be no changes to your Safety Deposit Box. Please stay tuned for additional details coming late summer 2025.

## MERGER SUPPORT

If you have any questions, we are here to help. Please contact us:

[www.nutmegstatefcu.org/first-bristol-merger](http://www.nutmegstatefcu.org/first-bristol-merger)

Chat, Email or Phone

Monday - Friday: 8:00am - 6:00pm

Saturday: 9:00am - 1:00pm

[memberservices@nutmegstatefcu.org](mailto:memberservices@nutmegstatefcu.org)

860.356.4966

Or visit any Nutmeg branch location

Monday - Wednesday: 9:00am - 4:00pm

Thursday: 9:00am - 6:00pm

Friday: 9:00am - 5:00pm

Saturday: 9:00am - 12:00pm